

Wolverhampton City Council

**OPEN DECISION ITEM**

Health and Wellbeing Board

Date 3rd July 2013

Originating Service Group(s) **TRANSPORTATION**

Contact Officer(s)/  
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**1798**

Title **NEW CROSS HOSPITAL PUBLIC TRANSPORT FACILITIES**

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**RECOMMENDATION**

That the details of the report be received by the Health and Wellbeing board.

## 1. **PURPOSE**

- 1.1 To inform the board of the existing public transport facilities serving New Cross Hospital and the continued work to improve public transport accessibility to the site.

## 2. **BACKGROUND**

- 2.1 New Cross Hospital is a large facility located in the Heath Town area of the City, a short distance from Wednesfield Village Centre. Employing more than 6,700 staff, the facilities on site provide a range of specialist services not only for the people of Wolverhampton, but also the wider Black Country, South Staffordshire, North Worcestershire and Shropshire. In order for this facility to be utilised to its full potential by patients, visitors and employees from all of these areas, the site needs to be accessible by all modes of transportation, particularly public transport. There are already a significant number of bus services to the hospital site; the attached leaflet which has been produced by Centro outlines the existing public transport facilities serving New cross Hospital.
- 2.2 Centro has been working with partners to ensure good access to New Cross Hospital for many years. All bus services that run in the West Midlands are provided by private companies and therefore are required to run on a profit making basis. Centro has no powers to force operators to run to specific routes and timetables, but they do work in partnership with the bus companies to try and ensure a level of service across the conurbation that meets passenger needs. Two years ago, through partnership working, Centro secured a number of additional links to the hospital from residential areas, both commercial and subsidised by Centro. Centro currently contributes £457,125 per annum towards the operation of bus services to New Cross Hospital.
- 2.3 New Cross Hospital now has direct public transport links from areas including Wolverhampton, central Walsall, Bloxwich, Pelsall, New Invention, Ashmore Park, Pendeford, Penn, Fordhouses, Low Hill, The Scotlands, Bilston, Rocket Pool, Willenhall, Priestfield and Bradmore. Twelve buses an hour access the hospital grounds during the day and there are four bus stops within the site which provide excellent access to the various services and departments. Along Wolverhampton Road to the front of the hospital, which is within 400m of all the hospital services, an additional 17 buses an hour stop in each direction. Many of these provide direct links from Wolverhampton City Centre.
- 2.4 For people that struggle to use conventional public transport a Ring and Ride service is available which can be used by staff and visitors. The hospital itself also provides a door to door patient transfer service for people with appointments.
- 2.5 Traffic congestion and passenger information around New Cross Hospital have been raised by public transport operators and stakeholders during the Wolverhampton and West Walsall Bus Network Review (July 2011). This was an issue included in the Voluntary Partnership Agreement at the end of the review and subsequently Centro, Wolverhampton City Council and National Express West Midlands have held meetings with representatives from New Cross Hospital to look at a strategy for improving public transport access to the site and enhancing the provision of information and publicity about available services for passengers. These discussions are on-going but there is a desire from all parties to make these improvements.
- 2.6 Wolverhampton City Council are also working with Centro, the hospital and bus companies to identify any highway improvements which could help buses access and continue through the site without suffering from the chronic congestion caused by

queuing cars. Some examples of the options available include bus priority measures on the site tied into the redevelopment proposals, possible Real Time Information (RTI) provision within the site, new stop locations and improving information availability and branding for hospital services. One bus stop has already been relocated to benefit pedestrians and passengers and the hospital has now removed all parking spaces on the hospital road, helping buses to get around the grounds more easily.

- 2.7 Representatives on site at New Cross Hospital have been working with the City Council for some years to develop and implement their Travel Plan to promote sustainable transport use to staff and reduce single occupancy car use. As part of this on-going process, and during phases of future redevelopment on site, enhancements to bus services, information availability and methods of promoting public transport use will continue to be identified and implemented wherever possible.

### **3. FINANCIAL IMPLICATIONS**

- 3.1 There are no financial implications arising from this report.  
[JR/19062013/C]

### **4. LEGAL IMPLICATIONS**

- 4.1 There are no legal implications arising from this report.  
[FD/18062013/I]

### **5. EQUAL OPPORTUNITIES IMPLICATIONS**

- 5.1 Ensuring the hospital access site is fully accessible to all people by all modes of transport is a vital equal opportunities issue.

### **6. ENVIRONMENTAL IMPLICATIONS**

- 6.1 There are no environmental implications arising from this report.

### **7. SCHEDULE OF BACKGROUND PAPERS**

- 7.1 Information leaflet for public transport services to New Cross Hospital – Produced by Centro

## There are a variety of transport options to get you to New Cross Hospital

### Public transport to New Cross Hospital

There are regular bus services to New Cross Hospital which is located on Wolverhampton Road between Wolverhampton and Wednesfield. Bus frequencies, journey times and bus stops in Wolverhampton City Centre and the hospital site are available within this guide.

### Parking

New Cross Hospital has five designated public car parks within its site. All car parks can be accessed from the hospital main entrance at Wolverhampton Road and the Prestwood Road entrance.

There are designated disabled parking spaces within the public car parks.

### Ring and Ride

Ring and Ride is unable to take people to hospital appointments because the National Health Service Act states that people are entitled to access NHS Patient Transport Services in accordance with their eligibility criteria.

It can however transport people registered with the service to visit people in hospital.

More information is available on audio tape, large print and printed leaflets in English and community languages at [www.ringandride.org](http://www.ringandride.org) or call 0845 271 0455.

### Travel claims

Patients who claim certain benefits may be entitled to help with travel cost under the Health Travel Cost Scheme. Further information is available from the General Office which is situated in Zone A, Location A11.



## Getting to New Cross Hospital Public transport options



If you would like a copy of this document in a form more suited to your needs, please call 0121 214 7214 or email [customerrelations@centro.org.uk](mailto:customerrelations@centro.org.uk)

For all public transport information visit [networkwestmidlands.com](http://networkwestmidlands.com)

or telephone Traveline on 0871 200 22 33 for bus and Metro information, and National Rail Enquiries on 08457 48 49 50 for rail information. Calls cost 10p per minute plus network extras.

## bus - The one day ticket

Individual bus operator day tickets are available and start from £3.90 (adult). Please ask individual operators for more details. Take a look at the different options and choose the one that suits you best.



Offers unlimited travel on over 35 bus operators' services within the Network West Midlands area.

Child £2.80

Adult £4.20

## network - one day

Unlimited bus, train and Metro travel for one day, even during morning peak hours throughout the Network West Midlands area.



network one day £7.50

## network - daytripper

This off-peak ticket gives you unlimited travel on the bus, train and Metro across the Network West Midlands area for one day.



Valid weekdays from 09:30 and all day at weekends and Bank Holiday Mondays. Take as many journeys as you wish on the day of validity.

Adult  
£6.00

Child  
(5-15 years)  
£4.00

Family  
£10.20





## Bus services to/from New Cross Hospital

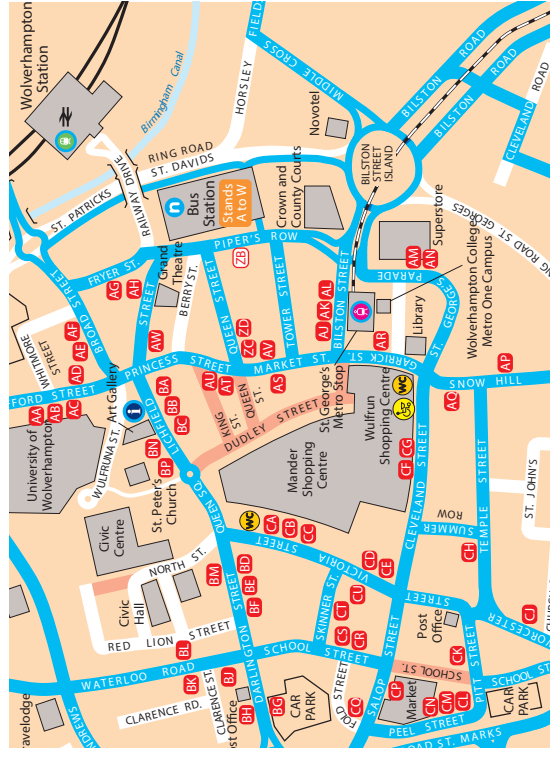
Service	Route	Hospital Departure Stops	Frequencies (in minutes)		
			Mon - Sat Daytime	Mon - Sat Evening	Sunday Daytime
18	Wolverhampton - Lyndale Park	N5 (Wednesfield, Lyndale Park) N6 (Wolverhampton)	60 (09:30-14:30)	No service	No service
19	Wolverhampton - Walsall	N1 N2 N3 N4 (Wednesfield, Bloxwich, Walsall) N1 N2 N3 N4 N6 (Wolverhampton)	30* (06:30-19:00)	No service	No service
25	Wolverhampton - Bilston	N5 (Wednesfield, Willenhall, Bilston) N6 (The Scottlands, Wobaston, Wolverhampton)	60* (from 06:00)	60 (until 23:00)	60 (until 23:00)
28	Wolverhampton - Willenhall/New Invention	N1 N2 (Wood End, Ashmore Park, Willenhall) N3 N4 N6 (Wolverhampton)	30 (07:00-19:00)	No service (Use 28E as alternative)	No service (Use 28E as alternative)
28E	Wolverhampton - New Invention	N1 N2 (Wood End, Ashmore Park, New Invention, Willenhall) N3 N4 N6 (Wolverhampton)	No service (Use 28 as alternative)	60 (18:00-23:00)	60 (until 23:00)
57	Wolverhampton - Bilston	N4 N6 (Fallings Park, Wednesfield, Willenhall and Bilston) N3 N4 N6 (Stow Heath, Ettingshall, Wolverhampton)	60 (06:20-19:00)	No service	No service
59	Wolverhampton - Ashmore Park	N5 (Wednesfield, Ashmore Park) N6 (Wolverhampton)	6 (from 05:00)	12 (until 23:30)	12 (until 23:00)
63	Fordhouses - Bradmore and Penn	N1 N2 N3 N4 (Fordhouses and Wednesfield) N1 N2 N3 N4 N6 (Wolverhampton, Bradmore, Penn)	60 (08:00-17:30)	No service	No service
68	Cannock - Wolverhampton	N5 (Cannock, Essington, Wednesfield) N6 (Wolverhampton)	60 (from 08:00)	No service (until 22:30)	No service
69	Wolverhampton - Walsall	N5 (Wednesfield, Beechdale, Walsall) N6 (Wolverhampton)	30 (06:30-19:00)	No service	No service
89	Wolverhampton - Walsall	N5 (Wednesfield, Bloxwich, Pelsall, Walsall) N6 (Wolverhampton)	30 (06:00-19:30)	60 (19:30-23:30)	60 (until 23:30)
531	Rocket Pool - New Cross Hospital	N1 N2 N3 N4 (Bilston, Rocket Pool)	60 (07:30-20:00)	No service (after 20:00)	No service

\*Saturday services may differ. See timetables for information.



## Getting to New Cross Hospital from Wolverhampton City Centre

Find your nearest stop in the city centre using the table and map below



Service	Destination	City Centre Stop/Bus Station Stops
18	Lyndale Park	AF BP CS CU
19	Walsall	E AK BA CB CE CF
25	Bilston	B BA BD BG
28	Willenhall	G
28E	New Invention	F
57	Willenhall	F
59	Ashmore Park	F AF ZD
63	Penn via Bradmore	BC CA CJ CM CS CT
63	Fordhouses	AE BP CO CU
68	Cannock	AE AS AU BA CB CE CG
69	Walsall	N
89	Walsall	AF AS BA CB CE CK CR

Stops within the bus station Stops outside the bus station

NB service 25A does not serve the hospital



Frequent train and Metro services connect Wolverhampton City Centre with other areas of the West Midlands, including Birmingham and the Black Country. For information about bus, train and Metro times and frequencies visit [networkwestmidlands.com](http://networkwestmidlands.com)

## New Cross Hospital Site Map

### Department Zone - Key Locations

#### Zone A (A1 - A38)

- Emergency Department
- A2 Radiology
- A3 Pharmacy
- A9 Ward A9 Surgical Assessment Unit
- A22 Children's Outpatient Department
- A26 Fracture and Orthopaedic Clinic
- A27 Outpatient Department
- A33 Eye Infirmary

#### Zone B (B1 - B24)

- B1 Respiratory Centre
- B2 Cardiac Rehabilitation
- B3 Cardiac Outpatient Department
- B4 Cardiac Investigations
- B5 Neurophysiology

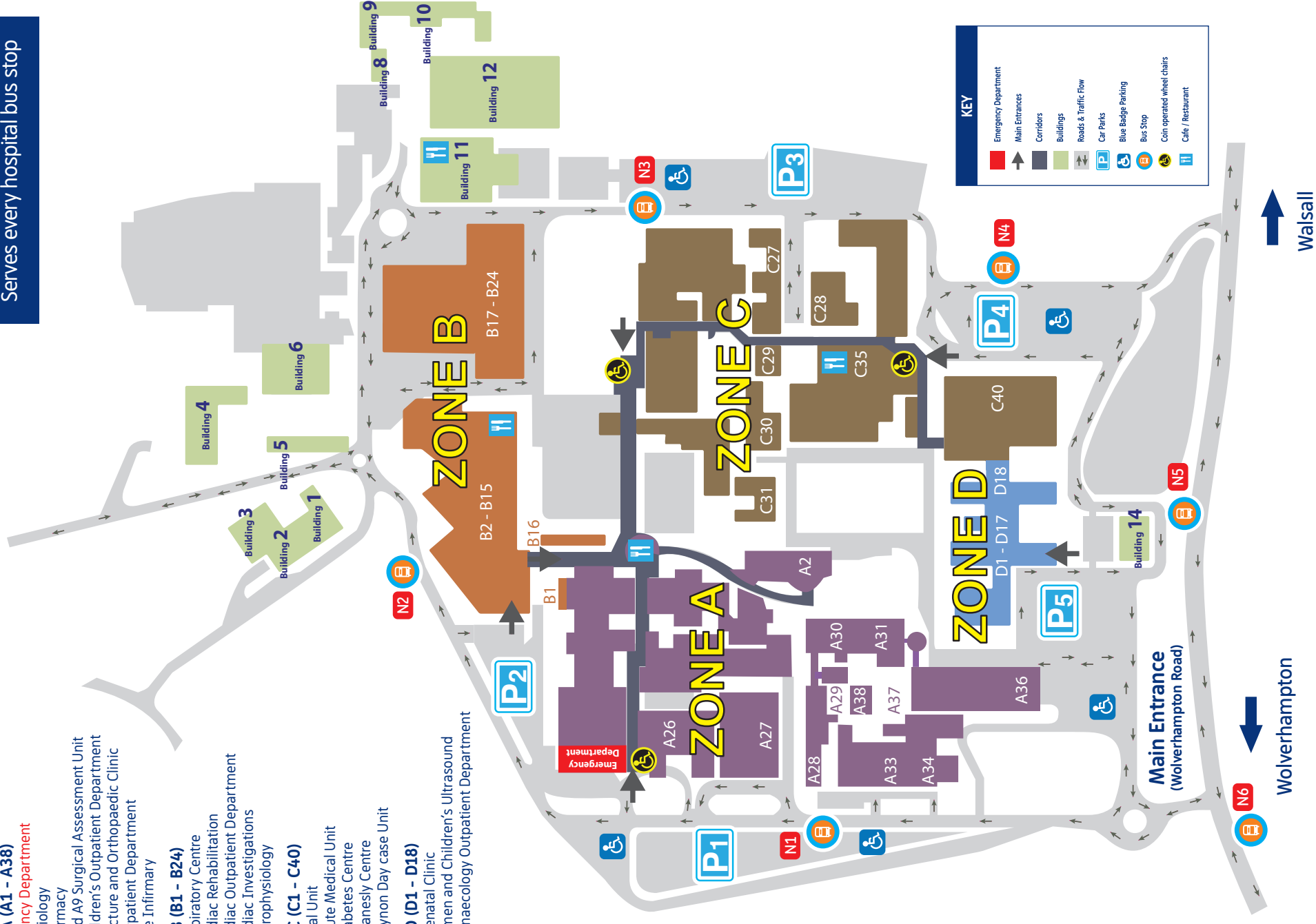
#### Zone C (C1 - C40)

- C8 Renal Unit
- C21 Acute Medical Unit
- C28 Diabetes Centre
- C35 Deansley Centre
- C40 Beynon Day case Unit

#### Zone D (D1 - D18)

- D1 Antenatal Clinic
- D4 Women and Children's Ultrasound
- D18 Gynaecology Outpatient Department

### Entrance 2 (Prestwood Road)



## New Service 19

Direct from Wolverhampton.  
Serves every hospital bus stop